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May 5, 2020

## **VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd Chief Clerk / Executive Director Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, SC 29210

Re: Blue Granite Water Company Providing Notice Pursuant to S.C. Code Ann.

Regs. 103-714 (Interruption of Service).

Docket No. 2020-\_\_\_-W

Dear Ms. Boyd:

Blue Granite Water Company (the "Company" or "Blue Granite") is providing information to the Commission, pursuant to S.C. Code Ann. Regs. 103-714, related to an interruption of water service to the Hunters Glen subdivision in Anderson, South Carolina, occurring on Saturday, May 2, 2020. The interruption of service resulted from the failure of a well pump motor beginning at approximately 8:05 am. Customers were notified of the interruption of service and a boil water advisory was issued via email, text, and/or phone call and posted to the Blue Granite website. A replacement motor was identified in Rockingham, North Carolina. The replacement motor was retrieved and installed on-site in Anderson at approximately 11:30 pm on May 2, 2020, powered on at 1:00 am on May 3, 2020, and the system returned to normal pressure and was flushed at 2:35 am on Sunday, May 3, 2020. Bacteriological samples were collected and tested, and the rescission of the boil water advisory was communicated to customers.

A copy of this filing is also being provided to the Office of Regulatory Staff.

Kind regards,

Sam Wellborn

SJW:tch

cc: Jeffrey M. Nelson, Chief Legal Officer, ORS (via email)

Donald Denton, President (via email)

Dante Destefano, Financial Planning & Analysis Manager (via email)